Contract Amendment with Avalon 9-1-1 Solutions, LLC (Avalon) for 9-1-1 County Coordinator Responsibility

Information Systems recommends amending the contract with Avalon to extend 9-1-1 County Coordinator responsibilities. County Coordinator responsibilities are a required function in support of the County's 9-1-1 Dispatch Services and are funded through the State Emergency Telephone Number Account.

Services under the contract include serving as central point of contact for database providers, telecommunication carriers, and the State 9-1-1 office; Master Street Address Guide maintenance; Emergency Service Number maintenance; transition to Next-Gen 911 mapping, meetings, training; and new technology implementation.

The Department recommends amending the contract with Avalon for County Coordinator responsibility. The amendment extends the term of the contract by nine months, through March 31, 2020, and increases the maximum payable amount by $28,127, not-to-exceed $284,267.

Fiscal Impact:
$28,127 over FY 2019-20

Personnel Impact:
None

Action Requested:
Approve contract amendment and authorize the Chair to sign.
# AMENDMENT TO CONTRACT
## GREATER THAN $25,000.00

This Amendment to the Contract identified below, between the County of Butte and the Contractor identified below, reflects the mutual agreement between the parties to amend this Contract in consideration for the mutual promises contained herein.

<table>
<thead>
<tr>
<th>Amendment Number</th>
<th>Date of Amendment</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>7/1/2019</td>
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<table>
<thead>
<tr>
<th>Contract Number</th>
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</tr>
</thead>
<tbody>
<tr>
<td>X21483</td>
<td>2/10/2015</td>
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</tbody>
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**Contractor**
Avalon 9-1-1 Solutions, LLC

<table>
<thead>
<tr>
<th>Previous Contract Price</th>
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<td>$256,140</td>
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<th>Net Change This Amendment</th>
<th>Fixed Price</th>
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<tbody>
<tr>
<td>$28,127</td>
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<table>
<thead>
<tr>
<th>Revised Contract Price</th>
<th>Fixed Price</th>
<th>Not-to-Exceed Price</th>
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</thead>
<tbody>
<tr>
<td>$284,267</td>
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<table>
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<th>Original Completion Date</th>
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<tr>
<td>2/10/2015</td>
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<table>
<thead>
<tr>
<th>Revised Completion Date</th>
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<tbody>
<tr>
<td>3/31/2020</td>
<td></td>
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</table>

**Description of Additional Changes:**
(If any provision of the Contract is being modified by this Amendment, include the amended form of the modified provision below.)

Attachment II, Scope of Work and Exhibit A, in Amendment 5, shall be extinguished and replaced in their entirety by attached Scope of Work, Attachment III and attached Exhibit A, Payment Schedule, incorporated herein by this reference.

All other terms of this Contract shall remain in full force and effect and are hereby reaffirmed as originally stated or as previously amended by prior written amendment to this contract.

---

**COUNTY**

**Steve Lambert**
Chair, Board of Supervisors

**CONTRACTOR**

**L.J.Nielsen,**
Avalon 9-1-1 Solutions, LLC

**Contracts Division**

**Date**
ATTACHMENT III
SCOPE OF WORK

Unless indicated otherwise herein, the Contractor shall furnish all labor, materials, transportation, supervision and management, and pay all taxes required to complete the project described below:

STATEMENT OF WORK

Contractor shall perform the following tasks for County in support of Butte County 9-1-1 Public Safety Answering Points (PSAP).

1. **Central Point of Contact**
   a. Act as a central point of contact for the 9-1-1 database providers and the State 9-1-1 Office on issues related to accurate call routing and jurisdictional boundaries.
   b. Act as liaison between the telephone companies and PSAPs within the county on issues related to call routing and jurisdictional boundaries.
   c. Interface with the telephone companies for Automatic Location Identification (ALI) updates, inserts, changes, deletions and trouble reports involving misrouted 9-1-1 calls.
   d. Act as liaison between the telephone companies and PSAPs within the county on issues related to disruptions of service when pre-approved by County IS Project Manager.

2. **MSAG (Master Street Address Guide) Maintenance**:
   a. Make copies of the MSAG or MSAG discrepancy list and distribute the list to each jurisdiction within the county.
   b. Collect MSAG change forms from the PSAPs and monitor their reconciliation effort.
   c. Review MSAG change documents for accuracy and acquire the proper signatures.
   d. Update MSAG changes received from PSAPs through the MSAG maintenance database.
   e. Annually review MSAG printout for accuracy and/or changes.

3. **Emergency Service Number (ESN) Maintenance**:
   a. Prepare ESN assignments for jurisdictions within the county.
   b. Distribute ESN assignments to PSAPs in the county
   c. Arbitrate and resolve ESN boundary assignment problems between PSAPs.
   d. Assign default ESNs on 9-1-1 trunk groups for telephone companies.
   e. Correct ESN assignments on the MSAG printout.

4. **Meeting and Training**:
   a. Conduct periodic countywide meetings for county PSAP representatives to discuss items such as operational needs, MSAG, State policies and procedures, county policies and procedures, a telephone company's network or equipment changes, etc.
   b. Conduct training sessions for the PSAP staff (i.e., MSAG reconciliation and MSAG change request form procedures).

5. **New Technology Implementation**:
   a. Work with the State 9-1-1 Program Office staff, the California Highway Patrol (CHP) and PSAPs. In the routing of wireless 9-1-1 calls.
   b. Implement 9-1-1 system certified upgrades or replacements if funding is available.
   c. Address Text to 9-1-1 issues as a result of Text to 9-1-1 implementation.
   d. Implement new approved NG911 technologies, as requested by County PSAPs and approved by County Project Manager.
   e. Provide institutional knowledge to County GIS Single Point of Contact during transition from MSAG to GIS based 911 call routing.
**Contractor Compensation:**

Contractor shall be compensated as follows:

RATE: $78.13 per hour

MAXIMUM HOURS: 40 hours per month

MAXIMUM COMPENSATION: $284,267.00

(FY 2014-15: $34,500.00; FY 2015-16: $78,120.00; FY 2016-17: $51,000.00; FY 2017-18: $51,000.00; FY 2018-19 $41,520.00, FY 2019-20 $28,127.00)

Payments shall be made to Contractor in accordance with Exhibit A, Payment Schedule, attached hereto, and by the reference incorporated herein.

**COMPENSATION**

1. Contractor shall provide Reimbursement Claim (TDe-290) or current State of California reporting/claim form, mentioned here by reference only. An itemization of approved/pre-approved 9-1-1 activities by date must be included on the Reimbursement Claim Support Document (TDe-290A) mentioned here by reference only, for monthly reporting of events and resolution. MSAG and ESN maintenance, Meetings and Trainings, and new technology implementation activities.

2. Contractor TDe-290 and TDe-290A or current State of California reporting/claim form, mentioned here by reference only, shall be accompanied by Contractor’s invoice for hours worked with each month.

3. Contractor shall provide claim form and invoice electronically to whannibal@buttecounty.net and astanhope@buttecounty.net. Contractor shall provide one (1) hard copy to 308 Nelson Ave., Oroville, CA, 95965, if requested by County Project Manager. County shall pay invoice upon presentation of invoices as delineated in Exhibit A, Payment Schedule, hereby attached and incorporated herein.

4. Contractor is entitled to use the 9-1-1 County Coordinator Annual Training Allotment (ATA) assigned to County if available. Reimbursable Expenses pre-approved by the State CA 9-1-1 Branch shall be limited to $3,000.00 per State fiscal year or current State Emergency Telephone Number Account (SETNA) reimbursement level. Receipts required for reimbursement from County. ATA Reimbursement Claims shall be submitted separate from the monthly 9-1-1 County Coordinator Reimbursement Claim.

**Term Extension:**

Extended term is July 1 2019 through March 31, 2020

**Termination:**

This Contract may be terminated by either the County or Contractor by a thirty day written notice. Authorized costs incurred by the Contractor will be reimbursed up to the date of termination. Notwithstanding anything stated to the contrary herein, this Contract shall expire on the Completion Date indicated in the above Variable Information Table unless the Completion Date is modified by written amendment to this Contract.
COUNTY RESPONSIBILITY

1. Provide a single point of contact ("SPOC") as the primary interface for the Contractor. County IS Communications Project Manager shall be the point of contact.
2. Provide coordination of appropriate personnel for conference calls and provide information reasonably requested by Contractor.
3. Participate in meetings and arrange for other relevant personnel when reasonably available for such meetings.
4. Invoicing shall be processed in a timely manner after review and acceptance by County Project Manager.
### Exhibit A
#### Payment Schedule

County shall pay for work upon presentation of invoices for deliverables as delineated in Attachment III, Scope of Work.

<table>
<thead>
<tr>
<th>Deliverable</th>
<th>Price – not to exceed</th>
<th>Invoice due date</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2019</td>
<td>$3125.20</td>
<td>August 10, 2019</td>
</tr>
<tr>
<td>August 2018</td>
<td>$3125.20</td>
<td>September 10, 2019</td>
</tr>
<tr>
<td>September 2018</td>
<td>$3125.20</td>
<td>October 10, 2019</td>
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<td>$3125.20</td>
<td>November 10, 2019</td>
</tr>
<tr>
<td>November 2018</td>
<td>$3125.20</td>
<td>December 10, 2019</td>
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<tr>
<td>December 2018</td>
<td>$3125.20</td>
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<tr>
<td>January 2019</td>
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<tr>
<td>March 2019</td>
<td>$3125.20</td>
<td>April 10, 2020</td>
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</table>
STANDARD CONTRACT
Greater than $25,000.00

This Contract, dated as of the last date executed by the County of Butte is between the County of Butte, a political subdivision of the State of California, hereinafter referred to as “County”, and the Contractor indicated in the variable information table below, hereinafter referred to as “Contractor.”

<table>
<thead>
<tr>
<th>Variable Information Table</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Term of This Contract</strong> (Complete Dates in Just One of the Following Three Rows)</td>
</tr>
<tr>
<td><strong>Term Begins</strong></td>
</tr>
<tr>
<td>□ On Following Date</td>
</tr>
<tr>
<td>□ Upon Date Notice to Proceed Received</td>
</tr>
<tr>
<td>□ Upon Last Date Executed by County</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>County Department</th>
<th>Information Systems</th>
<th>FOB Point</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Terms</th>
<th>Basis of Price (Do Not □ More Than One of the Following Four Blocks)</th>
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</thead>
<tbody>
<tr>
<td>Price $78.13/hour</td>
<td>□ Fixed Price</td>
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<tr>
<td>□ Annual Price</td>
<td>□ Monthly Price</td>
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<tr>
<td>□ Hourly Rate</td>
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<table>
<thead>
<tr>
<th>Not-to-Exceed Price $34,500.00</th>
<th>□ if Reasonable Expenses are authorized in addition to Hourly Rate</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Contractor Contact Information</th>
<th>County Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contractor</td>
<td>Avalon 9-1-1 Solutions</td>
</tr>
<tr>
<td>Address</td>
<td>291 Vista Creek Circle</td>
</tr>
<tr>
<td>City, State &amp; ZIP</td>
<td>Sacramento, CA 95835</td>
</tr>
<tr>
<td>Telephone</td>
<td>(916)800-3356</td>
</tr>
<tr>
<td>Facsimile</td>
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</tr>
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</table>

<table>
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</tr>
<tr>
<td>Facsimile</td>
<td></td>
</tr>
</tbody>
</table>

WHEREAS, County, through the County Department identified above, desires to have work described in the Attachment II - Scope of Work performed; and

WHEREAS, Contractor possesses the necessary qualifications to perform the work described herein.

NOW THEREFORE BE IT AGREED between the parties to this Contract that this Contract is subject to the provisions contained in the following attachments, which are made a part of this Contract. Should there be any conflicts between this Contract and the attachments that are incorporated herein, precedence shall first be given to the provisions of this Contract followed by the attachments, in descending order, as indicated below.

Attachment III - Terms and Conditions
Attachment I - Standard Insurance Requirements
Attachment II - Scope of Work

By signature below, the department head or his or her deputy certifies that no unauthorized alterations have been made to the Attachment III - “Terms and Conditions” and/or the Attachment I - “Standard Insurance Requirements.”

Weedy Hannibal
Typed or Printed Name | Signature | Date
---------------------|-----------|-------
This Contract and the above listed Attachments represent the entire undertaking between the parties.

COUNTY

[Signature] 2-10-15
Doug Teeter, Chair
Butte County Board of Supervisors

REVIEWED FOR FISCAL CONTROL,
SUBJECT TO BUDGETARY APPROPRIATION
Contracts Division, GSD

[Signature] 2/5/15

CONTRACTOR

[Signature] 1-20-15
L.J. Nielsen
AVALON 9-1-1 Solutions

REVIEWED AS TO FORM
BRUCE S. ALPERT
Butte County Counsel

[Signature] 2/3/15

8-04

Standard Contract - GT $25,000 Rev. 10/09/13 Butte County General Services Department Page 1 of 18
ATTACHMENT I
STANDARD INSURANCE REQUIREMENTS

Before the commencement of work, Contractor shall submit Certificates of Insurance and Endorsements evidencing that Contractor has obtained the following forms of coverage and minimal amounts specified:

A. MINIMUM SCOPE OF INSURANCE

1.) Commercial General Liability coverage (Insurance Services Office (ISO) "occurrence" form CG 0001 1185).

2.) Automobile Liability Insurance – standard coverage offered by insurance carriers licensed to sell auto liability insurance in California. Construction contracts only - Insurance Services Office’s Business Auto Coverage form number CA 0001 0187 covering “any auto” and endorsement CA 0029 1288 Changes in Business Auto and Truckers Coverage forms - Insured Contract.

3.) Workers’ Compensation Insurance - As required by the State of California with Statutory Limits and Employer’s Liability Insurance with limits of no less than $1,000,000 per accident for bodily injury and disease. (Not required if Contractor provides written verification he or she has no employees.)

4.) Professional Liability Insurance - when the contract involves professional services such as engineering, architectural, legal, accounting, instructing, and consulting, professional liability insurance is required. (If not contracting for professional services, delete this paragraph.)

B. MINIMUM LIMITS OF INSURANCE

1.) General Liability: At least $1,000,000 combined single limit per occurrence coverage for bodily injury, personal injury and property damage, plus an annual aggregate of at least $2,000,000. If a general aggregate limit is used, then either the general aggregate limit shall apply separately to this project/location, or the general aggregate limit shall be twice the required per occurrence limit. The contractor or contractor’s insurance carrier shall notify County if incurred losses covered by the policy exceed 50% of the annual aggregate limit.

2.) Automobile Liability: At least $100,000 to cover bodily injury for one person and $300,000 for two or more persons, and $50,000 to cover property damages. However, policy limits for construction projects shall be at least $1,000,000 combined single limit per accident for bodily injury and property damage for autos used by the contractor to fulfill the requirements of this contract, and coverage shall be provided for “Any Auto”, Code 1 as listed on the Accord form Certificate of Insurance.

3.) Workers’ Compensation and Employer’s Liability: As required by the State of California with Statutory Limits and Employer’s Liability Insurance with limits of no less than $1,000,000 per accident for bodily injury and disease. (Not required if Contractor provides written verification he or she has no employees.)

4.) Professional Liability Insurance (if not contracting for professional services, delete this paragraph) Professional liability insurance covering professional services shall be provided in an amount of at least $1,000,000 per occurrence or $1,000,000 or on a claims made basis. However, if coverage is written on a claims made basis, the policy shall be endorsed to provide at least a two-year extended reporting provision.

C. DEDUCTIBLES AND SELF-INSURED RETENTIONS

Any deductibles or self-insured retention must be declared on certificates of insurance and approved by the County. At the option of the County, either the contractor shall reduce or eliminate such deductibles or self-insured retentions, as respects the County, its officers, officials, employees and
volunteers, or the Contractor shall procure a bond guaranteeing payment of losses and related investigations, claims administration and defense expenses.

D. OTHER INSURANCE PROVISIONS.

1.) General liability insurance policies shall be endorsed to state:

   a.) The County, its officers, officials, employees and volunteers are to be covered as insured as respects liability arising out of activities performed by or at the direction of the Contractor, including products and completed operations of the Contractor; premises owned, occupied or used by the Contractor; or automobiles owned, leased, hired or borrowed by Contractor. The coverage shall contain no special limitations on the scope of protection afforded to the County, its officers, officials, employees or volunteers.

   b.) Contractor's insurance coverage shall be primary insurance as respects the County, its officers, officials, employees, and volunteers. Any insurance or self-insurance maintained by the County, its officers, officials, employees or volunteers shall be excess of the Contractor's insurance and shall not contribute with it.

   c.) Contractor's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.

2.) Construction contracts. Construction contracts must also provide an endorsement for Automobile liability insurance, which includes the items listed in D1 above.

E. ACCEPTABILITY OF INSURANCE CARRIERS.

Insurance is to be placed with insurers who are licensed to sell insurance in the State of California and who possess a Best's rating of no less than A-: VII. If the contractor's insurance carrier is not licensed to sell insurance in the State of California, then the carrier must possess a Best rating of at least A: VIII. (For Best ratings go to http://www.ambest.com/)

F. VERIFICATION OF COVERAGE.

Contractor shall furnish the County certificates of insurance and original endorsements affecting coverage required by this clause. All certificates of insurance and endorsements are to be received by the County before work under the contract has begun. The County reserves the right to require complete, certified copies of all insurance policies required by this contract.

Certificates of insurance shall state that the insuring agency agrees to endeavor to mail to County written notice 30 days before any of the insurance policies described herein are cancelled.

Contractor agrees to notify County within two working days of any notice from an insuring agency that cancels, suspends, reduces in coverage or policy limits the insurance coverages described herein.

G. SUBCONTRACTORS.

Contractor shall include all subcontractors as insured under its policies or require all subcontractors to be insured under their own policies. If subcontractors are insured under their own policies, they shall be subject to all the requirements stated herein, including providing the County certificates of insurance and endorsements before beginning work under this contract.
ATTACHMENT II

SCOPE OF WORK

Unless indicated otherwise herein, the Contractor shall furnish all labor, materials, transportation, supervision and management, and pay all taxes required to complete the project described below:

STATEMENT OF WORK

Contractor shall perform the following tasks for County in support of Butte County 9-1-1 Public Safety Answering Points (PSAP).

1. **Central Point of Contact:**
   a. Act as a central point of contact for the 9-1-1- database providers and the State 9-1-1 Office.
   b. Act as liaison between the telephone companies and Public Safety Answering Points (PSAP) within the county on issues related to call routing and jurisdictional boundaries.
   c. Interface with the telephone companies for Automatic Location Identification (ALI) updates, inserts, changes, deletions and trouble reports involving misrouted calls.
   d. Act as liaison between the telephone companies and Public Safety Answering Points (PSAP) within the county on issues related to disruptions of service when pre-approved by County IS Project Manager.

2. **MSAG (Master Street Address Guide) Maintenance:**
   a. Make copies of the MSAG or MSAG discrepancy list and distribute the list to each jurisdiction within the county.
   b. Collect MSAG change forms from the PSAPs and monitor their reconciliation effort.
   c. Review the MSAG change documents for accuracy and acquire the proper signatures.
   d. Update MSAG changes received from PSAPs through the MSAG maintenance database.
   e. Annually review Master Street Address Guide (MSAG) printout for accuracy and/or changes.

3. **ESN (Emergency Service Number) Maintenance:**
   a. Prepare Emergency Service Numbers (ESN) assignments for jurisdictions within the county.
   b. Distribute ESN assignments to PSAPs in the county.
   c. Arbitrate and resolve ESN boundary assignment problems between PSAPs.
   d. Assign default ESNs on 9-1-1 trunk groups for telephone companies.
   e. Correct ESN assignments on the MSAG printout.

4. **Meetings and Training:**
   a. Conduct periodic countywide meetings for county PSAP representatives to discuss items such as operational needs, MSAG, State policies and procedures, county policies and procedures, a telephone company's network or equipment changes, etc.
   b. Conduct training sessions for the PSAP staff (i.e., MSAG reconciliation and MSAG change request form procedures).

5. **New Technology Implementation:**
   a. Work with the State 9-1-1 Program Office staff, the California Highway Patrol (CHP) and PSAPs, in the routing of wireless 9-1-1 calls.
   b. Implement 9-1-1 system certified upgrade or replacements.
   c. Implementation of text to 9-1-1.
   d. Implement new approved NG911 technologies, as requested by County Public Safety Answering Points.
Contractor Compensation:

Contractor shall be compensated as follows:

TERM: Contract term is from date of execution through June 30, 2015 with the option to extend up to 3 years contingent upon funding availability, and written amendment executed by both parties.

RATE: $78.13 per hour

MAXIMUM HOURS: 80 hours per month

MAXIMUM COMPENSATION FY 2014-15 $34,500

Payments shall be made to Contractor in accordance with Exhibit A, Payment Schedule, attached hereto, and by this reference incorporated herein.

COMPENSATION:

1. Contractor shall provide TDe-290 or current State of California reporting/claim form, mentioned here by reference only, for monthly reporting of events and resolution, MSAG and ESN maintenance, Meetings and Trainings, and new technology implementation activities.

2. Contractor TDe-290 or current State of California reporting/claim form, mentioned here by reference only shall be accompanied by Contractor’s invoice for hours worked within each month.

3. Contractor shall provide claim form and invoice electronically to whannibal@gmail.com and one (1) hard copy in US Mail to 308 Nelson Ave., Oroville, CA 95965. County shall pay for work upon presentation of invoices as delineated in Exhibit A, hereby attached and incorporated herein.

4. Contractor Reimbursable Expenses shall be limited to $3,000.00 per year or current State Emergency Telephone Number Account (SETNA) reimbursement level. Receipts required for reimbursement from County.

Term Extension:

Contract term is from date of execution through June 30, 2015. County and Contractor acknowledge the option to extend term up to 3 years following June 30, 2015 term, contingent upon funding availability, and written amendment executed by both parties.

COUNTY RESPONSIBILITY

1. Provide a single point of contact (“SPOC”) as the primary interface for the Contractor. County IS Project Manager shall be point of contact.

2. Provide coordination of appropriate personnel for conference calls and provide information reasonably requested by Contractor.

3. Participate in meetings and arrange other relevant personnel are reasonably available for such meetings.

4. Invoicing shall be processed in a timely manner after review and acceptance by County Project Manager.
Attachment III

TERMS AND CONDITIONS

1. **Scope of Work.** The work to be undertaken is identified in the attached "Attachment II – Scope of Work" which is made a part of this Contract.

2. **Reimbursement.** The work shall be performed for the Fixed price, Annual price, Monthly price or Hourly rate as indicated above in the variable information table, but shall not exceed the Not-to-Exceed Price if included in the variable information table. Reasonable expenses are authorized in addition to the Hourly Rate if both the Hourly Rate block and the block authorizing Reasonable Expenses are checked in the variable information table. Payment shall be made after the Project Manager or designee reviews and approves the work and after submittal of an invoice by the Contractor.

3. **County Project Manager.** The County project manager or designee for this undertaking who will receive payment invoices and answer questions related to the coordination of this undertaking is identified above in the variable information table.

4. **Independent Contractor.** Contractor is an independent contractor, working under his/her own supervision and direction and is not a representative or employee of County. Contractor agrees to file tax returns and pay all applicable taxes on amounts paid pursuant to this Contract.

5. **Confidentiality and Ownership.** The County retains the exclusive right of ownership to the work, products, inventions and confidential information produced for the County by the Contractor, and the Contractor shall not disclose any information, whether developed by the Contractor or given to the Contractor by the County.

6. **Termination.** This Contract may be terminated by either the County or Contractor by a thirty day written notice. Authorized costs incurred by the Contractor will be reimbursed up to the date of termination. Notwithstanding anything stated to the contrary herein, this Contract shall expire on the Completion Date indicated in the above Variable Information Table unless the Completion Date is modified by written amendment to this Contract.

7. **Indemnification.** Contractor agrees to accept responsibility for loss or damage to any person or entity, and to defend, indemnify, hold harmless and release the County, its officers, agents and employees from and against any and all actions, claims, damages, disabilities or expenses that may be asserted by any person or entity, including Contractor, to the extent arising out of or in connection with the negligent acts or omissions or willful misconduct in the performance by Contractor hereunder, whether or not there is concurrent negligence on the part of the County, but excluding liability due to the active negligence or willful misconduct of the County. This indemnification obligation is not limited in any way by any limitation on the amount or type of damages or compensation payable to or for Contractor or its agents under worker’s compensation acts, disability benefit acts, or other employee benefits acts. Contractor shall be liable to County for any loss of or damage to County property arising out of or in connection with Contractor’s negligence or willful misconduct.

8. **Insurance Requirements.** Contractor shall procure and maintain for the duration of this Contract, insurance against claims for injuries to persons or damages to property which may arise from, or be in connection with the performance of the Work hereunder by Contractor, Contractor’s agents, representatives, employees and subcontractors. At the very least, Contractor shall maintain the insurance coverages, limits of coverage, and other insurance requirements as described in Attachment I to this Contract.

Standard Contract - GT $25,000 Rev. 10/09/13 Butte County General Services Department Page 6 of 8
9. **Changes to the Contract.** Changes to this Contract may only be approved by written amendment to this Contract.

10. **Contractor's Standard of Care.** County has relied upon the professional ability and training of the Contractor as a material inducement to enter into this Contract. Contractor hereby warrants that all of Contractor's work will be performed in accordance with generally accepted and applicable professional practices and standards as well as the requirements of applicable Federal, State and local laws, it being understood that acceptance of Contractor's work by County shall not operate as a waiver or release.

11. **Termination for Exceeding Maximum Level of Expenditures.** Contracts exceeding the monetary limits delegated to the Purchasing Agent, or authorized deputies, are not valid unless duly executed by the Chair of the Board of Supervisors. If this Contract was executed for the County of Butte by the Purchasing Agent, or authorized deputy, this Contract shall automatically terminate on the date that the provision of services or personal property or incurring of expenses, the cumulative total of which, exceeds the amount prescribed by Government Code Section 25502.5 for personal services contracts or the amount prescribed by Public Contract Code Section 22032 (b) for public works contracts.

12. **Termination for Exceeding Maximum Term.** Contracts exceeding the three year term delegated to the Purchasing Agent, or authorized deputies, are not valid unless duly executed by the Chair of the Board of Supervisors. If this Contract was executed for the County of Butte by the Purchasing Agent, or authorized deputy, this Contract shall automatically terminate on the date that the term exceeds three years. Amendments to this Contract, or new Contracts for essentially the same purpose, shall not be valid beyond the three year limitation unless duly executed by the Chair of the Board of Supervisors.

13. **Compliance with Laws.** Contractor shall comply with all Federal, State and local laws, rules and regulations including, without limitation, any nondiscrimination laws.

14. **Applicable Law and Forum.** This Contract shall be construed and interpreted according to California law and any action to enforce the terms of this Contract for the breach thereof shall be brought and tried in the County of Butte.

15. **Contradictions in Terms and Conditions.** In the event of any contradictions in the terms and/or conditions of this Contract, these Attachment III TERMS AND CONDITIONS shall prevail.

16. **No Delegation or Assignment:** Provider shall not delegate, transfer or assign its duties or rights under this Agreement, either in whole or in part, directly or indirectly, by acquisition, asset sale, merger, change of control, operation of law or otherwise, without the prior written consent of County and any prohibited delegation or assignment shall render the contract in breach. Upon consent to any delegation, transfer or assignment, the parties will enter into an amendment to reflect the transfer and successor to Provider. County will not be obligated to make payment under the Agreement until such time that the amendment is entered into.
Exhibit A
Payment Schedule

County shall pay for work upon presentation of invoices for deliverables as delineated in Attachment II, Scope of Work.

<table>
<thead>
<tr>
<th>Deliverable</th>
<th>Price – not to exceed</th>
<th>Invoice due date</th>
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<td>$6,260.00</td>
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# AMENDMENT TO CONTRACT
## GREATER THAN $25,000.00

This Amendment to the Contract identified below, between the County of Butte and the Contractor identified below, reflects the mutual agreement between the parties to amend this Contract in consideration for the mutual promises contained herein.

<table>
<thead>
<tr>
<th>Amendment Number</th>
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<td>Revised Contract Price</td>
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<tr>
<td>Revised Completion Date</td>
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</tr>
</tbody>
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**Description of Additional Changes:** (If any provision of the Contract is being modified by this Amendment, include the amended form of the modified provision below.)

Attachment II, Scope of Work and Exhibit A, in original contract, shall be extinguished and replaced in their entirety by attached Scope of Work, Attachment II and attached Exhibit A, Payment Schedule, incorporated herein by this reference.

---

All other terms of this Contract shall remain in full force and effect and are hereby reaffirmed as originally stated or as previously amended by prior written amendment to this contract.

---

**COUNTY**

[Signature]

Doug Teeter
Chair, Board of Supervisors

[Signature]

Date

---

**CONTRACTOR**

[Signature]

L.J. Nielsen
Avalon 9-1-1 Solutions, LLC

APPROVED AS TO FORM
Butte County Counsel

[Signature]

By:

County Counsel

[Signature]

Date

---

**ATTACHMENT II**
SCOPE OF WORK

Unless indicated otherwise herein, the Contractor shall furnish all labor, materials, transportation, supervision and management, and pay all taxes required to complete the project described below:

STATEMENT OF WORK

Contractor shall perform the following tasks for County in support of Butte County 9-1-1 Public Safety Answering Points (PSAP).

1. **Central Point of Contact:**
   a. Act as a central point of contact for the 9-1-1- database providers and the State 9-1-1 Office on issues related to accurate call routing and jurisdictional boundaries.
   b. Act as liaison between the telephone companies and Public Safety Answering Points (PSAP) within the county on issues related to call routing and jurisdictional boundaries.
   c. Interface with the telephone companies for Automatic Location Identification (ALI) updates, inserts, changes, deletions and trouble reports involving misrouted calls.
   d. Act as liaison between the telephone companies and Public Safety Answering Points (PSAP) within the county on issues related to disruptions of service when pre-approved by County IS Project Manager.

2. **MSAG (Master Street Address Guide) Maintenance:**
   a. Make copies of the MSAG or MSAG discrepancy list and distribute the list to each jurisdiction within the county.
   b. Collect MSAG change forms from the PSAPs and monitor their reconciliation effort.
   c. Review the MSAG change documents for accuracy and acquire the proper signatures.
   d. Update MSAG changes received from PSAPs through the MSAG maintenance database.
   e. Annually review Master Street Address Guide (MSAG) printout for accuracy and/or changes.

3. **ESN (Emergency Service Number) Maintenance:**
   a. Prepare Emergency Service Numbers (ESN) assignments for jurisdictions within the county.
   b. Distribute ESN assignments to PSAPs in the county.
   c. Arbitrate and resolve ESN boundary assignment problems between PSAPs.
   d. Assign default ESNs on 9-1-1 trunk groups for telephone companies.
   e. Correct ESN assignments on the MSAG printout.

4. **Meetings and Training:**
   a. Conduct periodic countywide meetings for county PSAP representatives to discuss items such as operational needs, MSAG, State policies and procedures, county policies and procedures, a telephone company's network or equipment changes, etc.
   b. Conduct training sessions for the PSAP staff (i.e., MSAG reconciliation and MSAG change request form procedures).

5. **New Technology Implementation:**
   a. Work with the State 9-1-1 Program Office staff, the California Highway Patrol (CHP) and PSAPs, in the routing of wireless 9-1-1 calls.
   b. Implement 9-1-1 system certified upgrade or replacements.
   c. Implementation of text to 9-1-1.
   d. Implement new approved NG911 technologies, as requested by County Public Safety Answering Points.
Contractor Compensation:

Contractor shall be compensated as follows:

RATE: $78.13 per hour  
MAXIMUM HOURS: 80 hours per month  

Payments shall be made to Contractor in accordance with Exhibit A, Payment Schedule, attached hereto, and by this reference incorporated herein.

COMPENSATION:

1. Contractor shall provide Reimbursement Claim (TDe-290) or current State of California reporting/claim form, mentioned here by reference only. An itemization of approved/pre-approved 9-1-1 activities by date must be included on the Reimbursement Claim Support Document (TDe-290A) mentioned here by reference only, for monthly reporting of events and resolution, MSAG and ESN maintenance, Meetings and Trainings, and new technology implementation activities.

2. Contractor TDe-290 and TDe-290A or current State of California reporting/claim form, mentioned here by reference only shall be accompanied by Contractor’s invoice for hours worked within each month.

3. Contractor shall provide claim form and invoice electronically to whannibal@gmail.com and igomaz@buttecounty.net plus one (1) hard copy in US Mail to 308 Nelson Ave., Oroville, CA 95965. County shall pay for work upon presentation of invoices as delineated in Exhibit A, Payment Schedule, hereby attached and incorporated herein.

4. Contractor is entitled to use the 9-1-1 County Coordinator Annual Training Allotment (ATA) assigned to County. Reimbursable Expenses pre-approved by the State CA 9-1-1 Branch shall be limited to $3,000.00 per state fiscal year or current State Emergency Telephone Number Account (SETNA) reimbursement level. Receipts required for reimbursement from County. ATA Reimbursement Claims shall be submitted separate from the monthly 9-1-1 County Coordinator Reimbursement Claim.

Term Extension:

Contract term is February 10, 2015 through June 30, 2016. County and Contractor acknowledge the option to extend term up to 2 years following June 30, 2016 term, contingent upon funding availability, and written amendment executed by both parties.

COUNTY RESPONSIBILITY

1. Provide a single point of contact (“SPOC”) as the primary interface for the Contractor. County IS Project Manager shall be point of contact.
2. Provide coordination of appropriate personnel for conference calls and provide information reasonably requested by Contractor.
3. Participate in meetings and arrange other relevant personnel are reasonably available for such meetings.
4. Invoicing shall be processed in a timely manner after review and acceptance by County Project Manager.
County shall pay for work upon presentation of invoices for deliverables as delineated in Attachment II, Scope of Work.

<table>
<thead>
<tr>
<th>Deliverable</th>
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<td>911 Training Allotment</td>
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AMENDMENT TO CONTRACT

GREATER THAN $25,000.00

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<tr>
<td>Contract Number</td>
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<td>2/10/2015</td>
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<td>Previous Contract Price</td>
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<td>Revised Contract Price</td>
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<tr>
<td>Revised Completion Date</td>
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</table>

Description of Additional Changes: (If any provision of the Contract is being modified by this Amendment, include the amended form of the modified provision below.)

Attachment II, Scope of Work and Exhibit A, in Amendment I, shall be extinguished and replaced in their entirety by attached Scope of Work, Attachment II and attached Exhibit A, Payment Schedule, incorporated herein by this reference.

All other terms of this Contract shall remain in full force and effect and are hereby reaffirmed as originally stated or as previously amended by prior written amendment to this contract.

COUNTY

Bill Connelly, Chair
Board of Supervisors

CONTRACTOR

L.J. Nielsen
Avalon 9-1-1 Solutions, LLC

APPROVED AS TO FORM
Butte County Counsel

By: ___________________________ Date: 10/24/16

Contracts Division Date: 10/21/16
ATTACHMENT II

SCOPE OF WORK

Unless indicated otherwise herein, the Contractor shall furnish all labor, materials, transportation, supervision and management, and pay all taxes required to complete the project described below:

STATEMENT OF WORK

Contractor shall perform the following tasks for County in support of Butte County 9-1-1 Public Safety Answering Points (PSAP).

1. **Central Point of Contact:**
   a. Act as a central point of contact for the 9-1-1 database providers and the State 9-1-1 Office on issues related to accurate call routing and jurisdictional boundaries.
   b. Act as liaison between the telephone companies and Public Safety Answering Points (PSAP) within the county on issues related to call routing and jurisdictional boundaries.
   c. Interface with the telephone companies for Automatic Location Identification (ALI) updates, inserts, changes, deletions and trouble reports involving misrouted calls.
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5. **New Technology Implementation:**
   a. Work with the State 9-1-1 Program Office staff, the California Highway Patrol (CHP) and PSAPs, in the routing of wireless 9-1-1 calls.
   b. Implement 9-1-1 system certified upgrade or replacements.
   c. Implementation of text to 9-1-1.
   d. Implement new approved NG911 technologies, as requested by County Public Safety Answering Points.
**Contractor Compensation:**

Contractor shall be compensated as follows:

RATE: $78.13 per hour

MAXIMUM HOURS: 50 hours per month

MAXIMUM COMPENSATION: $163,620.00.
   FY 2014-15: $34,500; FY 2015-16: $78,120.00; FY 2016-17: $51,000.00

Payments shall be made to Contractor in accordance with Exhibit A, Payment Schedule, attached hereto, and by this reference incorporated herein.

**COMPENSATION:**

1. Contractor shall provide Reimbursement Claim (TDe-290) or current State of California reporting/claim form, mentioned here by reference only. An itemization of approved/pre-approved 9-1-1 activities by date must be included on the Reimbursement Claim Support Document (TDe-290A) mentioned here by reference only, for monthly reporting of events and resolution, MSAG and ESN maintenance, Meetings and Trainings, and new technology implementation activities.

2. Contractor TDe-290 and TDe-290A or current State of California reporting/claim form, mentioned here by reference only shall be accompanied by Contractor’s invoice for hours worked within each month.

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2. Provide coordination of appropriate personnel for conference calls and provide information reasonably requested by Contractor.

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Exhibit A
Payment Schedule

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<td>Fiscal Year 2016-17</td>
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AMENDMENT TO CONTRACT
GREATER THAN $25,000.00

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| Contractor | Avalon 9-1-1 Solutions, LLC |

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Original Completion Date 6/30/2015
Revised Completion Date 6/30/2018

Description of Additional Changes: (If any provision of the Contract is being modified by this Amendment, include the amended form of the modified provision below.)

Attachment II, Scope of Work and Exhibit A, in Amendment 2, shall be extinguished and replaced in their entirety by attached Scope of Work, Attachment II and attached Exhibit A, Payment Schedule, incorporated herein by this reference.

All other terms of this Contract shall remain in full force and effect and are hereby reaffirmed as originally stated or as previously amended by prior written amendment to this contract.

COUNTY

Bill Connelly, Chair
Board of Supervisors

CONTRACTOR

L.J. Nielsen
Avalon 9-1-1 Solutions, LLC

Reviewed For Contract Policy Compliance
By: Kathleen Kehler-Greggson, 7/18/17

APPROVED AS TO FORM
Butte County Counsel
By: Kathleen Kehler-Greggson, 7/20/17

Date: 7/18/17

Date: 7/10/17
ATTACHMENT II

SCOPE OF WORK

Unless indicated otherwise herein, the Contractor shall furnish all labor, materials, transportation, supervision and management, and pay all taxes required to complete the project described below:

STATEMENT OF WORK

Contractor shall perform the following tasks for County in support of Butte County 9-1-1 Public Safety Answering Points (PSAP).

1. **Central Point of Contact:**
   a. Act as a central point of contact for the 9-1-1 database providers and the State 9-1-1 Office on issues related to accurate call routing and jurisdictional boundaries.
   b. Act as liaison between the telephone companies and Public Safety Answering Points (PSAP) within the county on issues related to call routing and jurisdictional boundaries.
   c. Interface with the telephone companies for Automatic Location Identification (ALI) updates, inserts, changes, deletions and trouble reports involving misrouted calls.
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   a. Make copies of the MSAG or MSAG discrepancy list and distribute the list to each jurisdiction within the county.
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   a. Conduct periodic countywide meetings for county PSAP representatives to discuss items such as operational needs, MSAG, State policies and procedures, county policies and procedures, a telephone company's network or equipment changes, etc.
   b. Conduct training sessions for the PSAP staff (i.e., MSAG reconciliation and MSAG change request form procedures).

5. **New Technology Implementation:**
   a. Work with the State 9-1-1 Program Office staff, the California Highway Patrol (CHP) and PSAPs, in the routing of wireless 9-1-1 calls.
   b. Implement 9-1-1 system certified upgrade or replacements if funding available.
   c. Address Text to 9-1-1 issues as a result of Text to 9-1-1 implementation.
   d. Implement new approved NG911 technologies, as requested by County Public Safety Answering Points.
Exhibit A
Payment Schedule

County shall pay for work upon presentation of invoices for deliverables as delineated in Attachment III, Scope of Work.

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<td>November 10, 2018</td>
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<td>April 2019</td>
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<td>May 2019</td>
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<tr>
<td>June 2019</td>
<td>$3,210.00</td>
<td>July 10, 2019</td>
</tr>
<tr>
<td>911 Training Allotment</td>
<td>$3,000.00</td>
<td>Prior to July 10, 2019 if funds are available.</td>
</tr>
<tr>
<td>Fiscal year 29108-19</td>
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<td></td>
</tr>
</tbody>
</table>
Contractor Compensation:

Contractor shall be compensated as follows:

RATE: $78.13 per hour

MAXIMUM HOURS: 50 hours per month

MAXIMUM COMPENSATION: $214,620.00.
   FY 2014-15: $34,500; FY 2015-16: $78,120.00; FY 2016-17: $51,000.00; FY 2017-18: $51,000.00

Payments shall be made to Contractor in accordance with Exhibit A, Payment Schedule, attached hereto, and by this reference incorporated herein.

COMPENSATION:

1. Contractor shall provide Reimbursement Claim (TDe-290) or current State of California reporting/claim form, mentioned here by reference only. An itemization of approved/pre-approved 9-1-1 activities by date must be included on the Reimbursement Claim Support Document (TDe-290A) mentioned here by reference only, for monthly reporting of events and resolution, MSAG and ESN maintenance, Meetings and Trainings, and New Technology implementation activities.

2. Contractor TDe-290 and TDe-290A or current State of California reporting/claim form, mentioned here by reference only shall be accompanied by Contractor’s invoice for hours worked within each month.

3. Contractor shall provide claim form and invoice electronically to whannibal@gmail.com and astanhope@buttecounty.net plus one (1) hard copy in US Mail to 308 Nelson Ave., Oroville, CA 95965. County shall pay for work upon presentation of invoices as delineated in Exhibit A, Payment Schedule, hereby attached and incorporated herein.

4. Contractor is entitled to use the 9-1-1 County Coordinator Annual Training Allotment (ATA) assigned to County. Reimbursable Expenses pre-approved by the State CA 9-1-1 Branch shall be limited to $3,000.00 per state fiscal year or current State Emergency Telephone Number Account (SETNA) reimbursement level. Receipts required for reimbursement from County. ATA Reimbursement Claims shall be submitted separate from the monthly 9-1-1 County Coordinator Reimbursement Claim.

Term Extension:

Extended term is July 1, 2017 through June 30, 2018. County and Contractor acknowledge no additional terms are available on this contract. County may solicit 9-1-1 County Coordinator services on a future RFP.

COUNTY RESPONSIBILITY

1. Provide a single point of contact ("SPOC") as the primary interface for the Contractor. County IS Project Manager shall be point of contact.

2. Provide coordination of appropriate personnel for conference calls and provide information reasonably requested by Contractor.

3. Participate in meetings and arrange other relevant personnel are reasonably available for such meetings.

4. Invoicing shall be processed in a timely manner after review and acceptance by County Project Manager.
AMENDMENT TO CONTRACT
GREATER THAN $25,000.00

This Amendment to the Contract identified below, between the County of Butte and the Contractor identified below, reflects the mutual agreement between the parties to amend this Contract in consideration for the mutual promises contained herein.

<table>
<thead>
<tr>
<th>Amendment Number</th>
<th>Date of Amendment</th>
<th>Date of Contract</th>
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<tbody>
<tr>
<td>4</td>
<td>7/1/2018</td>
<td>2/10/2015</td>
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</table>

Contract Number: X21483
Contractor: Avalon 9-1-1 Solutions, LLC

Previous Contract Price: $214,620.00  Not-to-Exceed Price
Net Change This Amendment: $41,520.00  Not-to-Exceed Price
Revised Contract Price: $256,140.00  Not-to-Exceed Price

Original Completion Date: 2/10/2015
Revised Completion Date: 6/30/2019

Description of Additional Changes: (If any provision of the Contract is being modified by this Amendment, include the amended form of the modified provision below.)

Attachment II, Scope of Work and Exhibit A, in Amendment 3, shall be extinguished and replaced in their entirety by attached Scope of Work, Attachment III and attached Exhibit A, Payment Schedule, incorporated herein by this reference.

All other terms of this Contract shall remain in full force and effect and are hereby reaffirmed as originally stated or as previously amended by prior written amendment to this contract.

COUNTY

Steve Lambert
Chair, Board of Supervisors

Date: 6/26/18

CONTRACTOR

L.J. Nielsen,
Avalon 9-1-1 Solutions, LLC

APPROVED AS TO FORM
Butte County Counsel

By: [Signature]
Date: 6/25/18

Page 1 of 5
ATTACHMENT III
SCOPE OF WORK

Unless indicated otherwise herein, the Contractor shall furnish all labor, materials, transportation, supervision and management, and pay all taxes required to complete the project described below:

STATEMENT OF WORK

Contractor shall perform the following tasks for County in support of Butte County 9-1-1 Public Safety Answering Points (PSAP).

1. Central Point of Contact
   a. Act as a central point of contact for the 9-1-1 database providers and the State 9-1-1 Office on issues related to accurate call routing and jurisdictional boundaries.
   b. Act as liaison between the telephone companies and PSAPs within the county on issues related to call routing and jurisdictional boundaries.
   c. Interface with the telephone companies for Automatic Location Identification (ALI) updates, inserts, changes, deletions and trouble reports involving misrouted 9-1-1 calls.
   d. Act as liaison between the telephone companies and PSAPs within the county on issues related to disruptions of service when pre-approved by County IS Project Manager.

2. MSAG (Master Street Address Guide) Maintenance:
   a. Make copies of the MSAG or MSAG discrepancy list and distribute the list to each jurisdiction within the county.
   b. Collect MSAG change forms from the PSAPs and monitor their reconciliation effort.
   c. Review MSAG change documents for accuracy and acquire the proper signatures.
   d. Update MSAG changes received from PSAPs through the MSAG maintenance database.
   e. Annually review MSAG printout for accuracy and/or changes.

3. Emergency Service Number (ESN) Maintenance:
   a. Prepare ESN assignments for jurisdictions within the county.
   b. Distribute ESN assignments to PSAPs in the county.
   c. Arbitrate and resolve ESN boundary assignment problems between PSAPs.
   d. Assign default ESNs on 9-1-1 trunk groups for telephone companies.
   e. Correct ESN assignments on the MSAG printout.

4. Meeting and Training:
   a. Conduct periodic countywide meetings for county PSAP representatives to discuss items such as operational needs, MSAG, State policies and procedures, county policies and procedures, a telephone company’s network or equipment changes, etc.
   b. Conduct training sessions for the PSAP staff (i.e., MSAG reconciliation and MSAG change request form procedures).

5. New Technology Implementation:
   a. Work with the State 9-1-1 Program Office staff, the California Highway Patrol (CHP) and PSAPs. In the routing of wireless 9-1-1 calls.
   b. Implement 9-1-1 system certified upgrades or replacements if funding is available.
   c. Address Text to 9-1-1 issues as a result of Text to 9-1-1 implementation.
   d. Implement new approved NG911 technologies, as requested by County PSAPs and approved by County Project Manager.
Contractor Compensation:

Contractor shall be compensated as follows:

RATE: $78.13 per hour

MAXIMUM HOURS: 40 hours per month

MAXIMUM COMPENSATION: $253,140.00
(FY 2014-15: $34,500.00; FY 2015-16: $78,120.00; FY 2016-17: $51,000.00; FY 2017-18: $51,000.00; FY 2018-19 $41,520.00)

Payments shall be made to Contractor in accordance with Exhibit A, Payment Schedule, attached hereto, and by the reference incorporated herein.

COMPENSATION

1. Contractor shall provide Reimbursement Claim (TDe-290) or current State of California reporting/claim form, mentioned here by reference only. An itemization of approved/pre-approved 9-1-1 activities by date must be included on the Reimbursement Claim Support Document (TDe-290A) mentioned here by reference only, for monthly reporting of events and resolution. MSAG and ESN maintenance, Meetings and Trainings, and new technology implementation activities.

2. Contractor TDe-290 and TDe-290A or current State of California reporting/claim form, mentioned here by reference only, shall be accompanied by Contractor’s invoice for hours worked with each month.

3. Contractor shall provide claim form and invoice electronically to whannibal@buttecounty.net and ashtarhope@buttecounty.net. Contractor shall provide one (1) hard copy to 308 Nelson Ave., Oroville, CA, 95965, if requested by County Project Manager. County shall pay invoice upon presentation of invoices as delineated in Exhibit A, Payment Schedule, hereby attached and incorporated herein.

4. Contractor is entitled to use the 9-1-1 County Coordinator Annual Training Allotment (ATA) assigned to County if available. Reimbursable Expenses pre-approved by the State CA 9-1-1 Branch shall be limited to $3,000.00 per State fiscal year or current State Emergency Telephone Number Account (SETNA) reimbursement level. Receipts required for reimbursement from County. ATA Reimbursement Claims shall be submitted separate from the monthly 9-1-1 County Coordinator Reimbursement Claim.

Term Extension:

Extended term is July 1 2017 through June 30, 2

Termination:

This Contract may be terminated by either the County or Contractor by a thirty day written notice. Authorized costs incurred by the Contractor will be reimbursed up to the date of termination. Notwithstanding anything stated to the contrary herein, this Contract shall expire on the Completion Date indicated in the above Variable Information Table unless the Completion Date is modified by written amendment to this Contract.
COUNTY RESPONSIBILITY

1. Provide a single point of contact ("SPOC") as the primary interface for the Contractor. County IS Communications Project Manager shall be the point of contact.
2. Provide coordination of appropriate personnel for conference calls and provide information reasonably requested by Contractor.
3. Participate in meetings and arrange for other relevant personnel when reasonably available for such meetings.
4. Invoicing shall be processed in a timely manner after review and acceptance by County Project Manager.
County shall pay for work upon presentation of invoices for deliverables as delineated in Attachment II, Scope of Work.

<table>
<thead>
<tr>
<th>Deliverable</th>
<th>Price – not to exceed</th>
<th>Invoice due date</th>
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<tbody>
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<td>July 2017</td>
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<td>June 2018</td>
<td>$4,000.00</td>
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<tr>
<td>911 Training Allotment Fiscal Year 2017-18</td>
<td>$3,000.00 (as needed)</td>
<td>Prior to July 10, 2018</td>
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